

TOP COMMERCE PLATFORM PROVIDERS

abilitycommerce

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Ability Commerce Company Profile

Ability Commerce delivers enterprise-class direct commerce software solutions (multi-channel retail order management system, ecommerce platform, financials) and services (digital marketing, professional services, contact center) to provide great customer shopping experiences and back office automation efficiency, all at a great value for the emerging to mid-market retailer.

Enterprise Order Management System

At the core of our direct commerce solution set is the Ability Comprehensive Commerce Suite 'CCS' with Cloud and On-Premise deployment options available for B2C and B2B. CCS OMS serves as the enterprise-wide trusted source of order, product, inventory, and customer data, including facilitating payment with popular payment processors, vendor purchasing, warehouse receiving & fulfillment leveraging RF technology and POS for brick & mortar retail. CCS OMS is kept current with PA-DSS certification to ensure a high level of payment data security. CCS interoperates with any ecommerce platform, and is tightly integrated out-of-the-box with Ability SmartSite Ecommerce Platform and Magento® using Ability's real-time messaging communication technology "Whisper".



Financials

As a Microsoft® Certified Gold Partner, Ability is an authorized seller and service provider for Microsoft Dynamics GP. Our financial services team specializes in the implementation, configuration and support of the MS platform, particularly for retailers who have configuration requirements specific to retail, which requires a deep understanding of the industry.

Direct Commerce Services

Ability Direct Commerce Services round out our solution portfolio with SmartStaff Digital Marketing Services, Professional Services and Contact Center Services to help our clients grow their businesses. SmartStaff team members are seasoned direct commerce professionals offering our clients a range of talents including email marketing, SEO, web/creative design, web promotion management, merchandising as well as managed ecommerce, tailored to your needs. Professional Services and Development experts are on hand for custom work, as needed to perfectly align with retail business requirements. Our in-house software implementation and support teams are USA-based with a deep bench of direct commerce industry professionals to make doing business with Ability easy for our clients with quick time to benefit. Ability Contact Center services provide for a fully outsourced contact center, as well as a la carte custom services for peak and extended hour support, managed and staffed by direct commerce industry experts for customer care and sales.



Robust Ecommerce Solution

Ability SmartSite comes equipped with an advanced onsite search, extensive content management, promotions, and a seamless and secure checkout. With rapid response times and a customizable, adaptive mobile site, SmartSite offers a world class feature set for full control of your online channel. We will build your ecommerce site tailored specifically for your business to create the best user experience possible for your customers.